

CAPABILITY STATEMENT



STRONGER HEALTHCARE STARTS WITH THE RIGHT PEOPLE AND EXPERTISE.

GOVERNMENT / MILITARY / CORRECTIONS

Quality Patient Centered Services, LLC (QPACS) is a woman-owned, nurse-owned company serving healthcare organizations and government partners since 2012. We connect staffing needs with clinical insight, operational coordination and healthcare consulting.

OUR CORE CAPABILITIES

01 HEALTHCARE STAFFING

Recruitment and staffing for clinical, professional, paraprofessional and administrative roles. Support includes candidate selection, onboarding coordination and credentialing requirements for the assignment.

02 MEDICAL READINESS

Healthcare personnel and operational coordination for military readiness and mobile clinical services, including event staffing and the practical details that keep services moving.

03 CONTRACT MONITORING

Independent monitoring of healthcare service delivery and contract requirements. Documented findings, follow-up priorities and attention to correctional healthcare operations help clients understand performance and gaps.

04 RISK MANAGEMENT

Assessment of concerns affecting patient safety, care delivery and operations. Practical recommendations help organizations identify priorities and address areas that need attention.

05 PROJECT MANAGEMENT

Planning, implementation coordination and progress tracking for healthcare initiatives. Clear responsibilities and defined milestones help teams work toward agreed deliverables.

06 QUALITY IMPROVEMENT

Review of care processes, documentation and performance measures. Focused improvement priorities and follow-up help organizations evaluate progress and strengthen service delivery.

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info@qpcs.org | 717-993-4511 | www.qpcs.org

Clinical insight. Clear, accountable follow-up.

Debbie Sampson

CEO & Managing Member,
QPCS

We bring healthcare experience, organized review methods and a personal commitment to complex clinical and operational questions.

Independent Monitoring

QPCS can serve as an independent monitor, reviewing healthcare service delivery, documenting findings and tracking follow-up on identified concerns and compliance priorities.

Expert Witness Services

Healthcare expertise supports review of clinical records and operational practices, with clear explanations of findings and the basis for professional opinions.

Morbidity and Mortality Reviews

Our innovative technology helps quickly organize records and prepare Morbidity and Mortality review materials. Custom tracking methods help teams follow findings and corrective actions to support ongoing compliance.

Training and Policy Development

Custom suicide prevention and awareness training, restraint training and policy development for correctional healthcare. Experience includes a complete restraint training curriculum and a comprehensive policy package for Cumberland County Jail.

OUR CORE VALUES

QUALITY

High standards for patient care and service.

PASSION

A commitment to client and team needs.

COMMUNITY

Teamwork and care for our QPCS family.

SUSTAINABILITY

Dependable relationships that support lasting service.

Company identifiers CAGE 7EMR4 | UEI PAWHCP5AXKU6
NAICS 561320 / 541611 / 541612 / 541618 / 561311 / 621399

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